

## Privacy Policy (GDPR)

Hemi Heating AB values your privacy and therefore wants to inform you about how we process and collect personal data. This privacy policy applies to Hemi Heating AB (556420-7586). Hemi Heating AB manufactures and sells custom-made surface heating systems, primarily to businesses. To conduct our operations, we need to collect and process personal data in connection with contact and business transactions with customers and suppliers.

Hemi Heating AB is the data controller for the processing of your personal data. If you want to know what personal data we have stored about you, you are welcome to send us a request.

### How we collect data:

When you contact us by email, phone, contact form on our website, or social media (Facebook, Instagram, and LinkedIn), or during personal meetings, we collect and process your data to follow up on inquiries, business transactions, your questions, or comments. We also collect data traffic via cookies through our website.

### Examples of data collected:

Company name

Contact person

Phone number and email address

Company address/billing address

Payment and financial information, such as bank account details and credit assessments

### How we store data:

Data collected as described above is stored in Hemi Heating's AB digital register. The computers/servers used to store personal data are kept in a secure environment.

### Why we collect data:

The data we collect that you provide to us is necessary for us to respond to inquiries, manage business transactions with customers and suppliers, and follow up on projects.

### How long we store your data:

We store the data as long as it is necessary to fulfill the purpose for which it was collected. The data is stored as long as needed for us to fulfill our obligations and as long as required by statutory retention periods, such as tax and accounting requirements.

### Who has access to your data:

To fulfill our obligations to you as a customer and as a subsidiary of the NIBE group, we may share information with third parties, such as suppliers or other companies within the NIBE group, including names, delivery addresses, etc. We take all reasonable measures to ensure that the data is handled securely by third parties.

### Consent:

You accept our privacy policy by using our website or contacting us.

### Recruitment:

During recruitment, we use our digital channels such as our website, Facebook, Instagram, and LinkedIn. We also collaborate with recruitment agencies. When applications are received through any of these channels, we process the personal data to carry out the recruitment process in the best possible way. We never process your personal data for longer than permitted by applicable law or practice.

For any questions, you are welcome to contact us [info@hemiheating.se](mailto:info@hemiheating.se)